

February 27, 2008

Re: **Mick Knutson**

To Whom It May Concern:

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I had the pleasure to work with Mick Knutson at Delta Dental in San Francisco, California for approximately one year starting in January of 2007 until February of 2008. During that time, I was the project manager on one of the projects to which Mick was assigned.

Mick filled the position of Technical Lead for this project. In reality, Mick was the Technical Lead, Architect, and mentor to all developers, whether assigned to the project or not. Mick has an outstanding technical knowledge that he readily shares anywhere it is needed.

In addition to leading the Java development for my project, Mick was instrumental in the configuration of the Sun Solaris servers which we used for our development and production environments. While this might seem as an unlikely task for the Technical lead of a Java development project, the reality is that Mick was the only one on staff who had the comprehensive knowledge to get the job done. Once the development server was successfully up and running, Mick documented the complete process for our Operations staff. Utilizing Mick's documentation, the production servers were configured and up and running in a matter of days.

Mick is a natural leader with an easy, matter-of-fact style. He focuses on the issues, gets them fixed and makes sure all involved are informed. He is a good communicator. He is the kind of person who gives his supervisors the ability to focus on other items because they know that his assignments will be completed successfully and any issues that arise will be communicated promptly. In our time working together, Mick never came to me with an issue for which he did not have options for correction. When asked, he always had a recommendation that he had thought through well.

Mick is substantially responsible for the success of my project here at Delta. He is a multi-talented free spirit that I, for one would work with anywhere, especially if the project required innovative thinking and creativity.

Please feel free to contact me if you have any questions or if you need more information.



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